

Agenda



Rural Capital of Food

Meeting name	Meeting of the People Committee
Date	Wednesday, 14 November 2018
Start time	6.30 pm
Venue	Parkside, Station Approach, Burton Street, Melton Mowbray, LE13 1GH
Other information	This meeting is open to the public

Members of the People Committee are invited to attend the above meeting to consider the following items of business.

Edd de Coverly
Chief Executive

Membership

Councillors	A. Pearson (Chair)	R. de Burle (Vice-Chair)
	T. Beaken	M. Blase
	P. Faulkner	M. Graham
	S. Lumley	P. Posnett
	M. Sheldon	D. Wright

Quorum: 4 Councillors

Meeting enquiries	Helen Ainge
Direct Dial	
Email	
Agenda despatched	Tuesday, 6 November 2018

No.	Item	Page No.
1.	APOLOGIES FOR ABSENCE	
2.	MINUTES OF PREVIOUS MEETING OF 120918 To confirm the minutes of the previous meeting.	1 - 8
3.	DECLARATIONS OF INTEREST Members to declare any interest as appropriate in respect of items to be considered at this meeting.	9 - 10
4.	CAPITAL PROGRAMME MONITORING TO 30 SEPTEMBER 2018 AND CAPITAL PROGRAMME 2018-2023 The Director for Corporate Services to provide a report to: Update the Committee on the progress of schemes within Capital Programme to 30 September 2018. To determine the Committee's Capital Programme for 2018-23 based on a review of spending in the current year's programme and schemes included in the programme for later years	11 - 24
5.	CUSTOMER COMPLAINTS POLICY The Deputy Chief Executive to provide a report to Outline the proposed 'Customer Complaints Policy' to members, including the proposed changes to response timescales, escalation routes and complaint methods. Outline the proposed 'Unreasonably Persistent and Vexatious Customer Policy' including the definition and subsequent management of such customers	25 - 46
6.	COMMUNITY SAFETY UPDATE The Deputy Chief Executive to provide a report to Update members regarding the response recent community safety issues and provide information relating to a review of CCTV provision across the borough. Outline the updated 'Community Safety Partnership Action Plan' which provides operational direction to the existing Community Safety Partnership Strategic Plan (2017-2020).	47 - 68

7.	<p>ANNUAL REPORT ON EQUALITY AND DIVERSITY The Deputy Chief Executive to provide a report to</p> <p>Update the People Committee on the progress made by the Council to embed Equality and Diversity within service, policy development and delivery; work undertaken to meet our public sector equality duty as required by equality legislation and deliver services which are accessible and meet the needs of Melton's residents.</p>	69 - 76
8.	<p>LOCALITY BASED SERVICES – UTILISATION OF COMMUNITY CENTRES</p>	77 - 84
9.	<p>SPORTS AND PHYSICAL ACTIVITY STRATEGY The Deputy Chief Executive to provide a report to:</p> <p>Seek approval for the Sports and Physical Activity Strategy for the Melton Borough, developed in line with national priorities and key stakeholder consultation, whilst reflecting the Council's Corporate Priorities for local context.</p>	85 - 150
10.	<p>URGENT BUSINESS To consider any other items that the Chair considers urgent.</p>	